

hp success story



 Ministère de l'Éducation Nationale,
de la Formation Professionnelle et des Sports



mySchool! portal brings
the latest technology to
Luxembourg schools

Although Luxembourg is the European Union's smallest member state, its government is among the most technologically innovative. Thanks to an ongoing programme of e-Luxembourg projects, many sections of the community are now enjoying the benefits of Internet technology. One of the most exciting of these projects is the mySchool! portal, managed by the education ministry at the Centre de Technologie de l'Éducation (CTE).

mySchool! is a new national education Internet portal for Luxembourg. Its goal is to provide the entire educational community with a single point of access to a multilingual platform for learning, knowledge, communication and collaboration. To develop the portal, the ministry engaged the services of Hewlett-Packard Services, Consulting & Integration.

"We had previous experience of working with HP on intranet technology, and had built up a very good relationship," said Daniel Weiler, mySchool! project manager. "We knew that HP had the competence and educational know-how to guarantee the success of the project."

high-quality resources

The first stage in the project was to evaluate the market. Aided by HP's consultants, the ministry decided to install the Plumtree Corporate Portal. HP then assumed responsibility for customising this product for an educational environment, and for implementing the portal itself.

The portal was initially made available to teachers and administrators before being rolled out to additional user groups, starting with pupils in secondary education. Currently there are 20,000 users, but this figure is expected to rise to 80,000. The ministry manages the day-to-day running of the portal, but HP Services, Consulting & Integration is responsible for all other services and support, including the addition of new functionality.

According to Daniel Weiler, the portal provides teachers, students, parents and

administrators with round-the-clock managed access to high-quality educational resources, information and applications. The information provided is continually updated and personalised according to the user's role. Most importantly, the portal is exceptionally user-friendly, relying only on a Web browser. Thus students can familiarise themselves with the latest technology in a non-challenging environment.

positive feedback

As well as the clear educational benefits, the mySchool! portal promises to reduce administrative effort and cut costs in the longer term because information is centralised. Furthermore, the entire user community has access to the same source of up-to-date information, reducing the potential for errors and inconsistencies. According to Daniel Weiler, user feedback has been overwhelmingly positive.

"It is abundantly clear that we made the right choice of development partner and platform for the mySchool! project. We have received top-quality service and fantastic cooperation from the HP team, which is open-minded and highly competent. Whenever we ask for something new or different, HP always ensures that we get 100 per cent satisfaction," concluded Daniel Weiler.

Daniel Weiler and his colleagues are now looking into the possibility of working with HP to set up a new, centralised model of application delivery, to be used by educational establishments that lack the resources to implement their own applications.

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<http://www.hp.com>

challenge

- **Enable citizens to benefit from the latest technology**
- **Implement a new Internet portal for use by members of the education community**
- **Identify a development partner and software partner for the portal project**

solution

- **Engage hp Services, Consulting & Integration as a development partner, with responsibility for customisation, implementation and ongoing support**
- **Base the new portal solution on the Plumtree Corporate Portal**
- **Personalise the information available according to the role of the individual user**
- **Roll out the portal to teachers and administrators initially, followed by students and parents**

results

- **All members of the educational community have round-the-clock managed access to high-quality information and applications**
- **Students can familiarise themselves with Internet technology in a user-friendly environment**
- **Centralisation of information leads to reduced administration and cost-cutting opportunities in the longer term**
- **Errors and inconsistencies are reduced because everybody has access to one source of up-to-date information**

why hp?

- **Competence**
- **Education know-how**
- **Quality of existing relationship**

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*Daniel Weiler, mySchool!
project manager,
Ministère de l'Éducation Nationale,
de la Formation Professionnelle
et des Sports, Luxembourg*

partner:



company: Plumtree Software

headquarter: California, USA
(Corporate HQ)

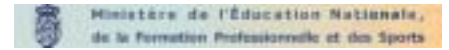
telephone: +1 415 263 8900

URL: www.plumtree.com

business: Software

products: The Plumtree Corporate Portal integrates customers' existing content, applications and security from other systems through Plumtree's integration products

customer at a glance:



industry sector: Government

name: Ministère de l'Éducation Nationale, de la Formation Professionnelle et des Sports

headquarters: Luxembourg

telephone: +352 333 420 352

URL: www.education.lu

technology highlights:

- **Plumtree Corporate Portal**
- **15 x Compaq ProLiant DL360 servers**
- **hp OpenView for system management**
- **Development, customisation, implementation and support services from hp Services, Consulting & Integration**

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